

Virtual Coaches' Chat Session Details and Structure

Our Coaches' Chats are designed to be quick, lively, **interactive learning opportunities** where leaders can interact with a coach, learn practical content, and engage with other leaders in a virtual session.

To participate in a Coaches' Chat, **you need** your computer, tablet, or phone (preferably with a camera so we can see you). You probably need a quiet space to interact with the chat.

For those **participating as a group**, we ask that one participant speak or type on behalf of the group. We will ask for the name of the "facilitator" at the start of the session.

What to expect from the coach:

- Synthesis of pre-chat survey responses, to determine the interests and needs of participants
- Identification and sharing of a small set of high-leverage practices
- Preparation for questions or concerns expressed by participants
- Time provided for you to digest the material and develop 1 take-away action step
- Chat follow-up, including the presentation
- Use of feedback from prior Coaches' Chats to make the experience better each time

What to expect from participants:

- Preparation, including on-time log-in (or 5 minutes early to resolve any challenges)
- Self-introduction via the Chat function
- Sharing of thoughts, ideas, questions via the Chat function or by speaking up throughout the call
- Use of time provided to develop 1 take-away action step
- Feedback provided via our Coaches' Chat survey when the link is provided

Virtual Coaches' Chat Structure:

- **30-45 minutes**
- **Housekeeping** to provide general tips for participation
- **Introduction** of participants
- **Pre Chat Survey Review** and sharing of highlights about interests and questions
- **Practical Tactics** from the Coach on the chat's topic
- **Planning Time** for you to decide 1 take-away action step
- **Sharing Time** for each participant to share their action step or take-away
- **Questions/comments** from the participants
- **Post-chat survey** to give Studer Education feedback