

AGENDA

DAY ONE: TUESDAY, NOVEMBER 1, 2016

11:30 AM - 1:00 PM

Registration / Check-In and Name Badge Pick-up

1:00 PM - 1:15 PM

Welcome & Setting the Stage

Janet Pilcher, Managing Director & Executive Leader, Studer Education

1:15 PM - 2:00 PM

The Nine Principles to Achieve Performance Excellence: What about Baldrige?

JoAnn Sternke, Superintendent Pewaukee School District – 2013 Malcolm Baldrige Recipient

2:00 PM - 2:15 PM

Networking Break

2:15 PM - 3:00 PM

Building the Foundation for Excellence with Evidence-Based Leadership

Studer Group Healthcare Leadership Session

3:00 PM - 3:10 PM

Networking Break

3:10 PM - 4:10 PM

Commit to Excellence: Engage West

Kyle Marrero, President & Scot Lingrell, Vice President, University of West Georgia

4:15 PM - 5:00 PM

Outstanding Leadership is a Choice

Studer Group Healthcare Leadership Session

5:30 PM - 7:30 PM

Networking Dinner Hosted by Studer Education

AGENDA

DAY TWO: WEDNESDAY, NOVEMBER 2, 2016

7:00 AM - 8:00 AM

Networking Breakfast

8:00 AM - 8:40 AM

Creating an Engaging Work Culture

Janet Pilcher, Managing Director & Executive Leader, Studer Education

8:40 AM - 9:00 AM

Recognize and Reward Success

*Pam Northrup, CEO & Senior Associate Provost, University of West Florida
Innovation Institute*

9:00 AM - 9:15 AM

Networking Break

9:15 AM - 10:00 AM

Leadership Development and the Art and Science of Successful Coaching

Studer Group Healthcare Leadership Session

10:00 AM - 10:15 AM

Networking Break

10:15 AM - 10:55 AM

Create and Develop Leaders

Natalie Harder, Chancellor, South Louisiana Community College

10:55 AM - 11:15 AM

Interview with Dr. Micheal Crafton

Interim Executive Vice Chancellor & Chief Academic Officer, University System of Georgia

11:15 AM - 11:30 AM

Networking Break

AGENDA

DAY TWO: WEDNESDAY, NOVEMBER 2, 2016

11:30 AM - 12:00 PM

Build a Culture Around Service

Janet Pilcher, Managing Director & Executive Leader of Studer Education

12:00 PM - 12:15 PM

Reflection/Discussion

12:15 PM - 1:00 PM

Networking Lunch

1:00 PM - 1:45 PM

Employee Engagement: MSU IPF

Dan Bollman, Associate Vice President, & Jennifer Battle, Director, Strategic Initiative, Michigan State University-Infrastructure Planning & Facilities

1:45 PM - 2:30 PM

Spotlight: The Future State of Higher Education

A Conversation with Jim Roth

2:30 PM - 2:45 PM

Networking Break

2:45 PM - 3:15 PM

Nine Principles® Leadership Diagnostic and Conversation: Where are We, Where Do We Want to Go

Janet Pilcher, Managing Director & Executive Leader of Studer Education

3:15 PM - 3:45 PM

Reflections/Evaluations