



DESTINATION HIGH PERFORMANCE

ORLANDO 2016

STUDER CONFERENCES



AGENDA

DAY ONE

February 22

9:00 AM - 11:00 AM	Registration/Badge Pickup
11:00 AM - 12:00 PM	The Human Element of Leadership (Janet Pilcher)
12:00 PM - 12:30 PM	Lunch
12:30 PM - 12:45 PM	Break
12:45 PM - 2:00 PM	The University of West Georgia Story
2:00 PM - 2:45 PM	Tactics in Action: Results Roll Out Role Play
2:45 PM - 3:00 PM	Break
3:00 PM - 3:45 PM	Joint Session: Building the Framework and Leading Change (Quint Studer)
3:45 PM - 4:00 PM	Break
4:00 PM - 4:45 PM	Joint Session: Performance Management (Quint Studer)
4:45 PM - 5:00 PM	Huddle Activity: Collects Takeaways and Questions
6:00 PM - 8:00 PM	Studer Education Attendee Dinner

DAY TWO

February 23

7:00 AM - 8:00 AM	Breakfast
8:00 AM - 9:00 AM	Tactics in Action: Performance Conversations
9:00 AM - 9:15 AM	Break
9:15 AM - 10:00 AM	Joint Session: Getting and Keeping the Right People on the Bus (Craig Deao)
10:00 AM - 10:15 AM	Break
10:15 AM - 11:45 AM	School District of Menomonee Falls Gallery Walk
11:45 AM - 12:30 PM	Lunch
12:30 PM - 1:15 PM	Processing Learning: Reflections
1:15 PM - 1:30 PM	Break
1:30 PM - 2:15 PM	Joint Session: Alignment and Accountability (Bob Murphy)
2:15 PM - 2:30 PM	Break
2:30 PM - 3:15 PM	Tactics in Actions: Leader Rounding (Harvest Wins & Improve Processes)
3:15 PM - 3:45 PM	Processing Learning: Preparation to Implement Learning
3:45 PM - 4:00 PM	Closing Remarks
4:00 PM - 5:00 PM	Networking with Studer Education Team (Optional)

DAY THREE

February 24: Optional Sessions with Studer Group

9:15 AM - 10:00 AM	Leadership Development and The Art of Coaching
10:15 AM - 11:00 AM	Key Words at Key Times and AIDET® to Reduce Patient Anxiety