

DAY ONE: FEBRUARY 19, 2019

11:00 AM - 1:00 PM

REGISTRATION/CHECK-IN AND NAME BADGE PICK-UP

1:00 PM - 1:15 PM

WELCOME/INTRODUCTIONS

Janet Pilcher, Managing Director, *Studer Education*

1:15 PM - 2:00 PM

KEYNOTE:

Using Engagement to Achieve Results

JoAnn Sterneke, Leader Coach, *Studer Education*

2:00 PM - 2:30 PM

PARTNER PRACTICE

Building Positive Employee Experiences: No Excuses-The Great Employee Handbook

Jermaine Ford, Associate Vice President for Workforce and Economic Development, *South Louisiana Community College*

2:30 PM - 2:45 PM

NETWORKING BREAK

2:45 PM - 3:15 PM

PARTNER PRACTICE

Employee Retention: High Impact, Low Cost - Aligning to Purpose While Not Adding Expense

Melissa Sosa, Principal - Samuel Clemens High School, *Schertz-Cibolo-Universal City Independent School District, TX*
Amy Sirizzotti, Associate Principal - Samuel Clemens High School, *Schertz-Cibolo-Universal City Independent School District, TX*

Deanna Jackson, Principal, Watts Elementary School, *Schertz-Cibolo-Universal City Independent School District, TX*

3:15 PM - 3:45 PM

PARTNER PRACTICE

Listening to Improve Employee Experiences

Sabrina Hebler, Chief of Staff, *Michigan State University - Infrastructure Planning and Facilities*

Dave Brewer, Director of Building Services, *Michigan State University - Infrastructure Planning and Facilities*

3:45 PM - 4:00 PM

NETWORKING BREAK

4:00 PM – 4:45 PM

4 CORNERS & A COACH

Debriefing the Day: *Engagement and Results (Questions & Takeaways)*

Leader Coaches, *Studer Education*

5:30 PM – 7:00 PM

NETWORKING RECEPTION

DAY TWO: FEBRUARY 20, 2019

7:00 AM – 8:00 AM

NETWORKING BREAKFAST

8:00 AM – 8:30 AM

KEYNOTE:

Connecting Engagement and Results

Janet Pilcher, Managing Director, *Studer Education*

8:30 AM – 9:30 AM

15 MINUTES THAT COUNT

First Steps: *Getting Started on the Right Foot*

Cade Smith, Superintendent, *Brock Independent School District, TX*

Maximize Impact: *Improving our Service to Schools*

Nathan Balasubramanian, Executive Director of Accountability & School Improvement, *Manor Independent School District, TX*

Brian Yearwood, Assistant Superintendent for Academics & Accountability, *Manor Independent School District, TX*

Service Excellence: *Little Things, BIG Impact*

Shawn Lundie, Chief of Staff, *Waukesha County Government, WI*

Rebecca Mattano, Park System Manager - Department of Parks & Land Use, *Waukesha County Government, WI*

How Do We Support Teams to Be the Best at Improvement?

Suzy Thomas, Director of Quality, *School District of Menomonee Falls, WI*

9:30 AM – 9:45 AM

NETWORKING BREAK

9:45 AM – 10:45 AM

15 MINUTES THAT COUNT

Committed to Quality: The Nine Principles® of Evidence-Based Leadership & Accreditation

Charles Miller, Associate Vice Chancellor, *South Louisiana Community College*

Measuring Impact: *Examining Return on Investment*

Greg Gibson, Superintendent, *Schertz-Cibolo-Universal City Independent School District, TX*

Engagement Survey Results to Drive Improvement

E. Lorene Flanders, Executive Director of Libraries, *University of South Alabama*

Sustainability: *Staying Hungry for Improvement*

Bonita Coleman, Superintendent, *Ocean Springs School District, MS*

Christopher J. Williams, Assistant Superintendent of Curriculum and Instruction, *Ocean Springs School District, MS*

10:45 AM - 11:00 AM

ENGAGEMENT BREAK

11:00 AM - 11:45 AM

USING WHAT WE HAVE LEARNED TOGETHER

Learning & Doing: *How Will I Use Engagement to Drive Results?*

Leader Coaches, *Studer Education*

11:45 AM - 12:00 PM

READY FOR TAKEOFF (REFLECTION, CLOSING)

JoAnn Sternke, Leader Coach, *Studer Education*

12:00 PM - 1:00 PM

ENGAGEMENT LUNCH

1:00 PM - 2:00 PM

OPTIONAL NETWORKING

Leader Coaches, *Studer Education*